

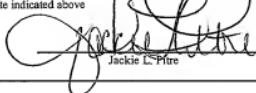
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/816,678
Confirmation No. 5205
Filing Date: March 22, 2001
Inventors: Guinta et al.
Title: COMPUTER-AIDED
METHODS AND APPARATUS
FOR ASSESSING AN
ORGANIZATIONAL
PROCESS OR SYSTEM

Examiner: Boyce, Andre D.
Art Unit: 3623
Atty. Dkt. No: 5078-02500

CERTIFICATE OF ELECTRONIC TRANSMISSION
UNDER 37 C.F.R. §1.8DATE OF DEPOSIT: Oct 30, 2008

I hereby certify that this correspondence is being deposited with the United States Patent Office electronic filing system on the date indicated above


Jackie L. PireAMENDMENT; REQUEST FOR CONTINUED EXAMINATION

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA. 22313-1450

Sir:

In response to the office communication mailed July 30, 2008, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 28 of this paper.